Schools, groups & corporates for all snowsports activities

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Overall Potential Risk Level: Moderate Risk **10**

Overall Residual Risk Level: Low Risk **6**

Org Unit	SnowCentres Limited -> The Snow Centre
Location	The Snow Centre
Assessment Date	01/10/2022
Description	Schools, groups & corporates for all snowsports activities
Activity Description	Groups Snowsports Activities
People Exposed	Apprentice Children/ Other Vulnerable Groups Disabled Employees Employees Guests / Members of the Public Inexperienced Employees New & Expectant Mother Employees Young Workers (Under 18 years old)
Assessment Conclusion	Where possible risks have been removed, or risk reduced. Where there is still a risk team are trained in how to minimise this. However, there will always be some risk with an extreme sport on snow.
Is This An Acceptable Risk?	Yes
Assessor Name	Robert O'Brien

Assessment Team Members	Robert O Brien (774)
Approver	Jade Campion
Date	05/10/2022
Last Review	30/09/2023
Last Reviewed By	Jade Campion
Next Review	10/10/2024

Record Approval

Approval Stage	Approved
Approver	Jade Campion
Date	05/10/2022

Hazards And Control Measures

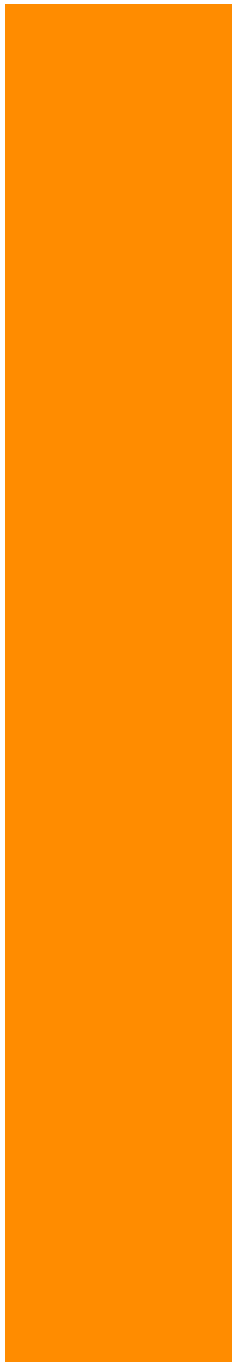
HAZARD CATEGORY, HAZARD PHRASES	PERSONS AT RISK, HOW IS PERSON AT RISK	CONTROL MEASURES	POTENTIAL RISK FACTOR	ADDITIONAL CONTROL MEASURES	RESIDUAL RISK FACTOR
Hazardous Conditions Snowbox	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** The persons are at risk of slips, trips, falls and potential collisions due to an extreme sport on a slippery surface.	The Snowbox is a hazardous area. Snow is a slippery substance and the sports that you partake in are extreme sports. We have a minimum of 2 slope patrollers on the snow at any one time to oversee and minimise risk where possible. Netting and padding is on the slope to assist in protecting our guests and team whilst partaking in the activities. All equipment is maintained by our facilities team and cold side team, and is inspected annually by an external engineering company. All guests partake in activities at their own risk. Non-skilled activities are separated by barriers/ areas from the lessons and lift passes to reduce the risk. Our slopes are kept separate to also allow for beginners to be on a smaller slope and away from those who are of a higher level or ability.	6 Low Risk Severity: 2 - Slightly Harmful Likelihood: 4 - Likely	None.	6 Low Risk Severity: 2 - Slightly Harmful Likelihood: 4 - Likely

		All of our products have age restrictions and capacities to ensure the safety of our guests. Team running non-skilled activities are trained and give a safety briefing for the guests at the start of the session.			
New and Expectant Mothers New and Expectant Mothers within the Snowbox	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Risk to the health of the mother and/or unborn child.	We advise all new and expectant mothers not to partake in any snowsports activities. We ask that you speak to your GP/Midwife about partaking in an extreme sport during your pregnancy or early post partum.	8 Moderate Risk Severity: 3 - Harmful Likelihood: 4 - Likely	By asking New and expectant mothers not to attend snowsports activities or go in to the snowbox we have reduced the risk.	1 Minimum Risk Severity: 1 - Insignificant Harm Likelihood: 1 - Negligible

Use of Machinery / Work Equipment Ringo's / Ringo Slide	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Risks of snowsports non-skilled activities	A maximum of two ringo's will be allowed down the slope at any one time. All guests are advised by the team on duty of how to use the equipment and how to sit in it. The H&S brief is at the end of the ringo slide, however it is also explained at the start of each session by The Snow Centre team. All ringo slide sessions have a maximum capacity and a minimum age requirement of 4 years old. We ask guests or adults/guardians of the sessions to carry the ringos up to the top after they have been down the slope. If assistance is required guests ask for help. The ringo slide is checked daily when open for guest use and maintained by our cold side team.	**7** Moderate Risk Severity: 3 - Harmful Likelihood: 3 - Unlikely	All team are trained and all of this information is given at booking stage to our guests so that they are aware of the product that they are booking.	**4** Minimum Risk Severity: 1 - Insignificant Harm Likelihood: 4 - Likely

Young Persons / Workers Young Persons	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Young persons at risk of being lost or general child protection.	Any child affected by the cold will be escorted from the snow box to a teacher/leader or parent/guardian, or to a member of our team into the changing area under supervision. If a child wishes to go to the toilet whilst on a lesson, they will, depending on their age, be able to leave the lesson and go to the toilets and then re-join their session (we recommend secondary school age children can go on their own). Or, a member of The Snow Centre team will walk the child in and wait in the changing room for them. If they need assistance, the team will find the parent/guardian or teacher/ group leader to go in to the toilets with them. Instructors have DBS checks and complete child protection as part of their qualification. There is always a duty manager on site at The Snow Centre when we are open to our guests and we have CCTV throughout the building. All of our products have age restrictions and capacities to ensure the safety of our guests.	10 Moderate Risk Severity: 4 - Very Harmful Likelihood: 2 - Rare	By monitoring the team, having windows around the centre to be able to see out on to the slope, as well as removing any blind spots or areas without CCTV removes a large portion of the risk.	3 Minimum Risk Severity: 2 - Slightly Harmful Likelihood: 1 - Negligible

Slips, Trips or Falls Warmside of the building	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Slips trips or falls within the warm side of the building is a risk due to the nature of the sport and snow being brought inside on the boots/ skis or equipment items brought with the guests.	The flooring in the changing room is a non-slip flooring. Wide walkways around the whole of the changing room. Rubber matting inside and outside air lock. The wet vac and squeegees are used during busy periods or where accumulations of water are seen, to keep them to a minimum. The first aid trained team always make sure that someone else is in the first aid room, as well as the guest and CCTV is in place.	6 Low Risk Severity: 2 - Slightly Harmful Likelihood: 4 - Likely	The team are trained on induction how to deal with hazard spotting and they are given the tools (wet vac, squeeges etc.) to maintain the flooring throughout the days. We also have full time cleaners, they are on site and on hand to assist wherever necessary.	4 Minimum Risk Severity: 1 - Insignificant Harm Likelihood: 4 - Likely
Slips, Trips or Falls Snowbox		All guests are advised to wear the correct footwear for their activity and dress in warm waterproof clothing. Should any slips, trips or falls occur in the snow box our slope side team, duty managers and instructors are qualified in first aid.	7 Moderate Risk Severity: 3 - Harmful Likelihood: 3 - Unlikely	Where possible groups are kept within their levels of ability. The slopes have maximum capacities to give people space to learn reducing the chance of collision or overcrowding.	5 Low Risk Severity: 2 - Slightly Harmful Likelihood: 3 - Unlikely

Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old) The risk of slips trips or falls within the snowbox is high due to the nature of the extreme sports being partaken on a slippery surface.	All participants on snow activities will will be given their footwear (ski/snowboard or snowplay boots) as well as any equipment needed. All lessons that have been booked will have a qualified instructor for the discipline booked. Helmets and gloves are compulsory for everyone taking part in a lesson, non-skilled activity or on a recreational lift pass. All lessons are taken by BASI (or equivalent) qualified instructors. All guests in a group on lift passes will be asked to provide details of shoe sizes, height and weight in advance to The Snow Centre to allow skis/ DIN settings to be set up. This speeds up the process for when you arrive on site and keeps skiers safe. They will be made aware of our recreational standard prior to purchasing lift passes. Our recreational lift pass standard is you must be able to control their speed and direction, link turns and stop when necessary, use a button lift competently without assistance. Team running non-skilled / ringo activities are trained and give a safety briefing for the guests at the start of the session. They will also		

		show the guests how to use the equipment they are using.			
Low Temperatures Snowbox	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Risk of the cold to guest or teams health	Any child affected by the cold will be escorted from the snow box to a teacher/leader or parent/guardian, or to a member of our team into the changing area under supervision. If a child wishes to go to the toilet whilst on a lesson, they will, depending on their age, be able to leave the lesson and go to the toilets and then re-join their session (we recommend secondary school age children can go on their own). Or, a member of The Snow Centre team will walk the child in and wait in the changing room for them. If they need assistance, the team will find the parent/guardian or teacher/ group leader to go in to the toilets with them. The guests will be advised on warm clothing, gloves and footwear recommendations during the booking process. Our snowbox is between minus 1 and minus 6 degrees Celsius. If they don't have their own they will be able to rent/purchase items from The Snow Centre. Ski/ Snowboard boots are included in the price of your activity. However, gloves and socks are only available for purchase due to	3 Minimum Risk Severity: 1 - Insignificant Harm Likelihood: 3 - Unlikely	All guests are advised on clothing to wear. Warm clothing is also available to rent as well as gloves and socks available to buy. This is also part of the terms and conditions. Our team are given the correct uniform to match the temperatures and breaks given to keep them warm.	2 Minimum Risk Severity: 1 - Insignificant Harm Likelihood: 2 - Rare

		hygiene reasons.			
Fire / Explosion Fire	**Apprentice, Children/ Other Vulnerable Groups, Contractors, Disabled Employees, Employees, Guests / Members of the Public, Inexperienced Employees, New & Expectant Mother Employees, Young Workers (Under 18 years old)** Risk of Fire within the building which in turn could cause ill health.	All of our team are trained in fire evacuation, and as part of their company induction are given a guided tour of the building which includes fire exits/doors, assembly point meeting places. Fire drills are completed twice a year as a minimum. Our team will guide you out of the building in the event of an emergency. As groups we ask that where possible you stick together with your instructor and meet with your teachers/ group leaders/ guardians in the car park.	9 Moderate Risk Severity: 4 - Very Harmful Likelihood: 1 - Negligible	Great housekeeping within departments and within our teams. Cleanliness as well as regular building tours conducted by our Facilities and Safety team ensure a reduction in the risk of a building fire. Team training for fire is part of our induction for all team members.	3 Minimum Risk Severity: 2 - Slightly Harmful Likelihood: 1 - Negligible

Signatures

Full Name	
Description	H&S Manager
Signature	